

FLORIDA A&M UNIVERSITY AUXILIARY SERVICES MEAL PLAN PARTICIPATION AGREEMENT

Term: Summer 2021

Mandatory and Voluntary Meal Plan Agreement Summer 2021 Terms and Conditions

This agreement is made between Florida A&M University, Business and Auxiliary Services, Tallahassee, Florida and the student recipient of the meal plan. The meal plan is **mandatory** for students residing in Polkinghorne Village East and West, FAMU Towers North and South, Sampson, Young Halls. The meal plan recipient agrees to the following terms and conditions:

PAYMENT PROVISIONS

1. In light of the Corona Pandemic, all meal plan participants must complete and accept this agreement. Full payment for Summer 2021 Semester A & C is due by Friday May 21, 2021 and Semester B is due by Friday July 2, 2021. This is a one (1) semester (Summer) meal plan agreement.

2. Any unpaid meal plan balances will subject meal plan participants to a University Hold status, which may prevent them from registering, receiving transcripts and/or graduating.

Payments must be made to FAMU's Student Financial Services located in the CASS Building, 1735 Wahnish Way, Tallahassee, Florida 32307. Or on-line with your credit card. For more payment info, call (850) 561-2949.
All Meal Plan charges are effective from Saturday, May 8, 2021 (Summer Semester A &C 2021) and Saturday June 19, 2021 (Summer Semester B 2021); and not from the date participant activates or begins using the meal plan on his or her Rattler Card. Failure to select a meal plan will result in automatically being activated and charged for a mandatory mean plan.

MEAL PLAN PROVISIONS

1. Your FAMU ID (Rattler Card), which serves as a meal card is required to be used at each meal attended. **NO EXCEPTIONS!** Your Rattler Card will be confiscated if used by anyone other than the validated recipient.

2. A **\$15** replacement fee for lost Rattler Card (to be paid to Rattler Card Office).

3. All meals must be consumed in designated dining areas. (Food may not be taken out of the Dining area.)

4. Dining Services may alter hours of service, areas of service, food offering, and style of service. Dining Services is not responsible for service changes due to events over which it has no control.

5. Cancellation Policy-If a commuter participant does not cancel properly before the deadlines (Summer A & C-Sunday May 16, 2021, Summer B- Sunday June 27, 2021) the student will be liable for all meal plan charges. Mandatory meal plan participants cannot cancel their meal plan. However, a student may make a written documented request to the Assistant Director of Business and Auxiliary Services to be removed from the meal plan for the following reasons only: Medical, Housing agreement release, or co-ops, withdrawal from the University. Cancellation requests must be emailed to Rattlercard@famu.edu. NO OTHER OFFICE ON CAMPUS CAN CANCEL YOUR MEAL PLAN. For questions, please call 850-599-8366.

6. No refunds are given for missed meals due to illness, conflicts with class, work schedules or absences from campus. This is a Summer 2021 semester agreement. However, you may change your selected plan within the first week of each semester. Changes must be made using the Meal Plan portal at www.rattlercard.famu.edu. By accepting this online request I acknowledge I have the following Rights and Responsibilities:

• I understand this authorization will cover the (Summer 2021) and I agree to pay the rate established by Auxiliary Services of Florida A&M University for the selected Meal Plan. <u>I can modify it within the</u> first week of classes each semester using the Meal Plan portal.

• I understand my signature on this Meal Plan Agreement form or my

on-line acceptance incurs the same liability as my endorsement on a printed agreement.

If you have any questions about this authorization, please visit the Rattler Card Office in the Student Services Center or call 850-599-8366. (Monday - Friday 8:00 a.m. to 5:00 p.m. Eastern time excluding state holidays).

MANDATORY HALL STUDENTS ARE NOT ELIGIBLE TO SELECT THE COMMUTER MEAL PLAN